



Long Beach Network for Health, a Health Information Exchange, is a start-up nonprofit organization committed to improving access to healthcare in the communities we serve through sophisticated and secure technology solutions.

"Enabling Quality Health Care – Fostering Healthy Communities"

Program: Nationwide Health Information Network Contract
Position: Director of Technology
Salary Range: \$70,000 to \$90,000 per year

Description

The Director of Technology's role is to align technology vision with business strategy by integrating company processes with the appropriate technologies. The Director of Technology is also responsible for all aspects of developing and implementing technology initiatives within the organization. This individual maintains existing enterprise systems, while providing direction in all technology-related issues in support of operations and core company values.

Responsibilities

Strategy & Planning

- Participate as a member of the senior management team in governance processes of the organization's architecture, telecommunications, networks, programming, media, and desktops.
- Lead strategic technological planning to achieve business goals by prioritizing technology initiatives and coordinating the evaluation, deployment, and management of current and future technologies.
- Collaborate with the appropriate committees and community partners to develop and maintain a technology plan that supports organizational needs.
- Develop and communicate business/technology alignment plans to executive team, staff, partners, customers, and stakeholders.
- Direct development and execution of an enterprise-wide disaster recovery and business continuity plan.

Acquisition & Deployment

- Assess and communicate risks associated with technology-related investments and purchases.
- Develop business case justifications and cost/benefit analyses for technology spending and initiatives.
- Define requirements for new technology implementations and communicate them to key business stakeholders.
- Review hardware and software acquisition and maintenance contracts and pursue master agreements to capitalize on economies of scale.
- Define and communicate corporate procedures, policies, and standards for the organization for acquiring, implementing, and operating new network systems, equipment, software, and other technologies.
- Approve, prioritize, and control projects and the project portfolio as they relate to the selection, acquisition, development, and installation of major information systems.

Operational Management

- Conduct research to remain up-to-date and knowledgeable in regards to industry trends and emerging technologies in anticipation of new business processes and system alterations.
- Analyze and improve upon technology standards across the organization to maintain a technological and competitive edge within the market.
- Act as primary liaison for the company's technology vision via regular written and in-person communications with the organization's executives, Board of Directors, community partners, and end users.
- Creatively and independently provide resolution to technical problems in a cost-effective manner.
- Develop, track, and control the technical services annual operating and capital budgets for purchasing, staffing, and operations.
- Supervise recruitment, development, retention, and organization of all technical staff in accordance with corporate budgetary objectives and personnel policies.
- Ensure continuous delivery of technical services through oversight of service level agreements with end users and monitoring of systems, programs, and equipment performance.
- Ensure equipment and software operation adheres to applicable laws and regulations.
- Where necessary, oversee and develop patenting of intellectual property, inventions, and business processes.



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Position Requirements

Formal Education & Certification

- University degree in the field of computer science or business administration. Master's or PhD. degree in one these fields preferred.

Knowledge & Experience

- 3-5 years experience managing and/or directing technological operations.
- 5-10 years experience working in the healthcare industry.
- Experience in strategic technology planning, execution, and policy development.
- Excellent knowledge of technology environments, including telecommunications, networks, programming, media, and desktops.
- Solid understanding of computer systems characteristics, features, and integration capabilities.
- Extensive knowledge of data processing, hardware platforms, enterprise software applications, and outsourced systems, with a specific focus on health information technology.
- Technical experience with systems networking, databases, Web development, and user support.
- Exposure to business theory, business processes, management, budgeting, and business office operations.
- Excellent understanding of project management principles.
- Proven experience in planning, organization, and development.
- Superior understanding of the organization's goals and objectives.
- Demonstrated ability to apply technology solutions to business problems.
- In-depth knowledge of applicable laws and regulations as they relate to technology issues.

Personal Attributes

- Proven leadership ability.
- Ability to set and manage priorities judiciously.
- Excellent written and oral communication skills.
- Excellent interpersonal skills.
- Strong tactical skills.
- Ability to articulate ideas to both technical and non-technical addressees.
- Exceptionally self-motivated and directed.
- Keen attention to detail.
- Superior analytical, evaluative, and problem-solving abilities.
- Exceptional service orientation.
- Ability to motivate in a team-oriented, collaborative environment.

Work Conditions

- On-call availability and periodic overtime.
- Sitting for extended periods of time.
- Dexterity of hands and fingers to operate a computer keyboard, mouse, and other computing equipment.

Instructions: Letters of interests and resumes may be sent electronically to:

Laura Landry
Executive Director
Phone: 562-436-2923
Email: jobs@lbnh.net

Deadline for Receipt of Resumes: August 11, 2008, 8AM

Long Beach Network for Health is an Equal Opportunity Employer